

DECKS, DECKS

— and more **DECKS**



Questions and Answers

We would like to answer the most commonly asked questions.

WHAT MATERIAL SHOULD THE DECK BE BUILT WITH?

With the many options that are available today, we can help you with the decisions of what material or combination of materials that will be needed for your personal project. We are here to help you make an informed decision on materials that will give you the deck you want while keeping the project within your budget.

HOW LONG HAVE YOU BEEN IN BUSINESS?

DECKS, DECKS and more DECKS has been in business since July of 1980. When making your final decision on who your contractor should be, remember that our experience and care for quality will be there long after the project is complete.

WHAT ABOUT REFERENCES?

We would be glad to provide you with the names of past customers that you can contact, as well as completed projects that you can visit. We would also like to invite you to our job site to see the work in progress. NOT all contractors are members of the Better Business Bureau. We are proud to say that we are a member of the BBB and that this reference that will give you a non-biased account of how we represent ourselves and our customers.

ARE YOU INSURED?

Yes, we are insured. We make sure that every project we undertake has the proper insurance to cover the project and the employees so that you, the homeowner, can rest assured that you have selected a company that cares about what you care about.

ARE YOU LICENSED WITH THE STATE?

Yes, we are. We maintain our license with the state of Minnesota. License number available upon request.

HOW LONG DOES IT TAKE TO BUILD?

All projects are unique to their size and design. Most of the time deck projects are inside a week; however, if the project is larger than normal it will run longer. We can give you a real good idea on your project's length of time. The important thing to remember is that we are there to complete a quality project regardless of the time it takes. We take on one project at a time, so once we start your project we are there every workday until the project is complete.

Pro-Tec Deck Care

(as easy as 1-2-3)

STEP ONE

Call us for a free assessment of your existing deck. Not only the cleaning and preserving, but also the repairs. We will give you an estimate in writing on the needs of your deck.

STEP TWO

A trained technician will come to your home and do the cleaning of your deck. He will use high-pressure cold water (no chemicals) to clean the dirt and mold off the wood surface of your deck

STEP THREE

After your deck has had time to dry, we will return to do any needed repairs and to apply the preservative. If your deck has had a previous preservative applied to it we will try to stay with the same. If it has not, then we would recommend using a product called T.W.P. Total Wood Preservative. We have been using this as our main product since 1993, and have had great success and fantastic customer satisfaction.

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